

## Newsletter

2010 Issue No.4

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## RES Group News

RES has got off to a great start this year... a constant commitment to customer service which sees us joining the quality accreditation BAFE SP203 Scheme. To achieve this we have an external quality auditor, Peter Tugwell, who will be overseeing all aspects of work at RES and making suggestions to improve our levels of service.

Following a recent number of high profile fires in 2009, some of which have sadly resulted in fatalities, the Fire Industry Association (FIA) has welcomed the publications of new guidelines relating to the sentencing of organisations under a charge of Corporate Manslaughter. These are designed to assist courts in dealing with those who cause death through a gross breach of their fire safety responsibilities.

We urge all our customers to regularly review their fire safety measures and have a suitable and sufficient Fire Risk Assessment. **Download your FREE Fire Safety Maintenance Check List from our website.**

## RES Systems

Jon Toomey has been busy completing FIA Units 2 & 3 – Advanced detection design and advanced alarm design. This covers advanced aspects of both Fire Detection and Fire Alarm Design enabling him to provide an advanced level of understanding of system design and estimating and planning for fire protection systems to comply with the Fire Safety Order 2005. This year Jon is looking to complete Unit 6 – Advanced Commissioning...he will soon be unstoppable!

Our skilled team of engineers can also carry out Fire Drill Monitoring which should be carried out at least annually or as determined by your fire risk assessment and Emergency Light Black Tests – an out of hours test which confirms the effectiveness of the emergency lighting.

RES Systems is now an approved partner with HAES SYSTEMS, one of the UK's leading alarm manufacturers ensuring we receive all the latest products at the best possible prices.

## RES

Our extinguisher technicians are busy as ever with core servicing work, new installations and training. If your company has been looking into staff training, our engineers can provide basic onsite training using your own extinguishers, depending on testing that's due. Please contact a member of the team when your next service is due to check if there is any testing due. Doing this can save time and prove very cost effective.

This year we are continuing to promote the importance of having the correct fire safety signage which is part of an employer's responsibility under legislation to ensure health, safety and welfare at work. All the signage RES provides is photoluminescent and rigid plastic, highlighting fire safety equipment and escape routes. Photoluminescent safety signs glow in the dark and allow orientation even in total power loss situations.

## Fire Risk Assessments

The number of successful prosecutions against 'Responsible Persons' failing in their duties under the Regulatory Reform (Fire Safety) Order 2005 just shows the importance of having a suitable and sufficient Fire Risk Assessment completed by a 'Competent Person'.



**For further details on our FRA service which can include the reviewing of your current FRA, please contact Stephanie Foulston**

## Fire Doors

The importance of fire doors in any premises cannot be understated yet they are often forgotten when it comes to regular maintenance of fire precaution measures in a building.

BS9999- Code of practice for fire safety in the design and management and use of buildings states in AnnexV that "all fire doors should be inspected every six months" by a competent person.

**For further details on our fire door maintenance services, please contact our carpenter Kevin Curtis.**



## Our Mission Statement :

"Delivering the best value in Fire Safety Solutions to meet the needs of all our customers"

## Referrals

*"We had a terrific response from staff about RES's fire training presentation. There were over 100 people and the staff said they forgot they were in a training session as the engineer was very engaging and kept the audience's attention so thank you very much for organising this"*

Farra Pedley,  
Licensed Victuallers School, Ascot.

*"RES have kept a close eye on our fire extinguisher and signage provision and maintenance. We have been delighted with their prompt, helpful and efficient service; they are always ready to answer our questions. We have now asked them to help with our Fire Training courses, and the staff have been impressed with the standard of the presentations"*

Bob Mitchell,  
Kings College School, Wimbledon.

## Our BIGGEST training audience ever !

RES now provides 4 different types of training: Fire Marshall, Fire Awareness, 'Hands on' and Staff Demonstration. We recently had our largest audience ever of 100 people taking part in the new 'Fire Awareness' course at The Licensed Victuallers School. This involved a power point presentation in fire prevention, emergency procedures, Fire Risk Assessment and Fire Marshall duties which took place in the lecture theatre.

For our live fire practical we now have a new clean burning, self contained unit which is an environmentally friendly alternative to using exposed petrol and shredded paper as well as being neat and portable. This enables the trainees to experience all the different ranges of fires: Class A - Bin Fires, Class B - Fuel Spill and Class C - Gas Fire. It also has a VDU which is a live electrical equipment simulator so a trainee can see and experience what would happen if they used the wrong extinguisher on that type of fire.



## Personnel News

RES is headed by Stephen Flint (Fire Risk Assessments).

Our BAFE registered technicians, led by Damian Lynch, are Chris Dormer, Oliver Selvey, John Day (New Business) and Johnny Adey (Signage Specialist).

Steve Crawford is our specialist staff trainer and fire hydrant and dry riser service and maintenance engineer.

RES Systems is headed by Jon Toomey, with Mike Skilton and Andy Lowe (New Installations) and Mark Smith, Graham Marks and Jamie Froude (Servicing and Maintenance).

As always Kate Freeman-Wilson (Office Manager), Stephanie Foulston (Client Manager and Directors PA), Denise Lynch (Credit Controller) and Jill Parker (Financial Controller) are ready to take your call.

## RES

Portable Fire Protection Specialists

Extinguisher Sales, Servicing, Refills, Hire, Staff Training,  
Fire Marshal Training & Fire Safety Signage.



## RES Systems Limited

Total Fire Protection in the Workplace

Fire Alarms, Emergency Lighting, Extinguishing Systems, Hydrants,  
Dry Risers, Fire Risk Assessments, Fire Doors and Fire Safety Equipment.



## Visit the RES Group website

We provide full details about all the services RES Group provide on our website.

Useful fire safety information, website links, FREE fire safety datasheets and product brochures are available to download.

Any questions you may have regarding British Standards or any aspect of total fire protection can be found on our website.

You will soon be able to order fire safety equipment and signage from our website. Take a look for discounts and offers!

Visit: [www.extinguishers.co.uk](http://www.extinguishers.co.uk)



Call  
0800 731 0727

Email  
[sales@extinguishers.co.uk](mailto:sales@extinguishers.co.uk)

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