

## Newsletter

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## RES Group News

As part of our ongoing commitment to customer service and third party accreditation, we have joined the Fire Industry Association (FIA) as full members.

Full membership requires registration to an audited QMS ISO 9001 2008 and third party registration schemes such as the BAFE Registered Technicians scheme ST104 and SP 101 and for fire alarm companies SP203. The FIA is a non-profit trade association with the aim of promoting the professional status of the UK fire safety industry. By becoming full members, The RES Group ensures receiving the best possible advice and information regarding current and approaching legislation.

Continuous Personal Development (CPD) is a priority, with our engineers being offered a choice of courses as well as the mandatory refresher training that has to be completed. Congratulations to John Day and Johnny Adey who have successfully completed their Fire Safety Managers course. They can now use the credentials TechIFSM after their names, as new members of the institute of Fire Safety Managers on a Technicians grade.

## RES Systems

Having become members of the FIA, Jon Toomey is busy completing ongoing training to continually make sure our clients are receiving the best possible service and all their requirements are met by the team. He has just completed the FIA 'Fire Detection Design' course and will soon be completing an 'Advanced Detection Design & Advanced Alarm Design' course and an 'installation & Testing' course.

RES Systems is also looking to become approved partners with HAES Systems, one of the UK's leading alarm manufacturers. The BAFE SP203 scheme is now a priority for 2010.

FIRE DOORS have become a full time job for our carpenter Kevin Curtis with all works being undertaken from routine maintenance to the installation of new door sets.

These continuing improvements will provide clients with highly skilled engineers and equipment, giving great service at competitive prices.

## RES

Our BAFE registered extinguisher technicians, led by Damian Lynch are as busy as ever with our core extinguisher servicing work as well as advising and carrying out Fire Safety SIGNAGE installations for new and existing clients.

A growing demand for Fire Safety TRAINING and Fire Safety Signage has resulted in these services to our clients being enhanced. Our Fire Marshall Training and Hands On extinguisher training courses now have PowerPoint presentations and have been further adapted to suit clients specific training requirements.



## Fire Documents

Once your all important fire safety documents are in place don't forget that they must be readily available to members of staff and enforcing authorities.



Having a fire document cabinet in an obvious and accessible place is essential to ensure the fire log book is updated and available to all.

## Hydrants and Risers



Private Fire Hydrants and Dry Risers can be tested, inspected and maintained by our engineers to BS 9990.

As well as a fully equipped transit van we have a fire engine that is available for equipment testing as well as the more complex riser systems. Further details on request.

## Our Mission Statement :

“Delivering the best value in Fire and Electro Mechanical protection to meet the needs of our customers”

## RES Electro

RES Electro is now concentrating on supporting RES Systems clients demand for additional specialist services. Our engineers can carry out all Emergency Lighting works, servicing and installation of Part 6, Grade D Smoke Detection systems for Dwellings and we also can carry routine fire safety checks and testing, be it weekly or monthly. Thus ensuring client FIRE RISK ASSESSMENT and mandatory requirements are met and recorded.

**Please call Johnny Adey or John Day for an Audit or for FRA review advice.**

**Call 0800 731 0727**

## ‘H’ isn’t just for Hospital...

The Dry Risers and Fire Hydrants at The Royal Berkshire Hospital were tested and serviced by RES for the first time recently. The Dry Riser test was of huge proportion with 2 riser systems feeding the 2 main blocks, each taking 2500 litres of water to test which was completed successfully with the use of our fire engine.

The fire hydrants on site were serviced by our engineers who worked in conjunction with the Royal Berkshire Fire and Rescue Service, rectifying problems and ensuring they were fit for operational use.

Another first was the use of a new marking system which consisted of a thermo plastic yellow H and an arrow so in the event of a fire, fire crews who are not familiar with the site can locate the hydrants easily and quickly.



## Personnel News

RES Group has grown again this year with 4 new engineers on board.

**Steve Crawford**, specialising in Fire Safety Training, Fire Hydrants and Dry Risers, **Kevin Curtis** our full time carpenter specialising in Fire Doors, **Andy Lowe**, a buildings maintenance specialist is our new fire alarm installation engineer and **Graham Marks**, a highly experienced fire alarm service and installation engineer.

In the office we have a new financial controller, **Debbi Dean** and **Stephanie Foulston** has rejoined the team as client manager and directors PA. The existing members of the team are ready to help with any queries you may have.

## Visit the RES Group website

We provide full details about all the services RES Group provide on our website.

Useful fire safety information, additional websites, fire safety datasheets and product brochures are available to download or print. Any questions you may have regarding British Standards or any aspect of total fire protection can be found here.

In order to improve the service we offer, we invite all our customers to provide feedback on service.

Visit: [www.extinguishers.co.uk](http://www.extinguishers.co.uk)

### RES

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Extinguisher Sales, Servicing, Refills, Hire, Staff Training, Fire Marshal Training & Fire Safety Signage.



### RES Systems Limited

Total Fire Protection in the Workplace

Fire Alarms, Emergency Lighting, Extinguishing Systems, Hydrants, Dry Risers, Fire Risk Assessments, Fire Doors and Fire Safety Equipment.



### RES Electro Limited

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Fire Alarms for Dwellings, Emergency Light installations and routine fire safety checks and testing.



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